

TEST CANCELLATION COVER

£30

THE PROBLEM

Over the past months, we at Crowlands have had many customers have their tests cancelled by DSA (Driving Standards Agency).

If DSA cancel a test for any reason, you as the customer are left having to pay for the hire of a vehicle/instructor again for another test. This is not to mention extra time off of work, childminder and travel expenses.

Expenses can be claimed back from DSA although can take **MONTHS** to sort out.

If the test was cancelled due to weather conditions, **NO** money can be claimed back leaving you greatly **OUT OF POCKET**.

This all leaves customers very upset and possibly out of pocket and leave Crowlands with a situation where we may lose valued custom.



THE SOLUTION

Due to these problems, we have created a new service called:

TCC (Test Cancellation Cover)

TCC is a guarantee agreement taken out with Crowlands Driving School that, in the event of your practical driving test being cancelled by DSA for **any reason**, you would receive a vehicle and instructor for the duration of a replacement test **free of charge**.

You would have the assurance that no money will need to be paid in relation to the replacement test as we will claim directly for any Out of Pocket expenses that may be liable to be claimed regarding the hire of the vehicle and instructor for test.

- **One off payment - Cover is transferable to retests if test is not cancelled**
- **No additional hiring of vehicle/instructor**
- **No waiting for your money to be returned**
- **No fuss**
- **Concentrate on the test rather than your lost money**